



## PRIVACY POLICY

Política de Privacidad en Español. Click [aquí](#).

### Our commitment to comply with the Law

This Privacy Statement applies to the personal data you provide us via <https://www.guidemydream.com> (hereinafter, 'GuideMyDream', 'the Website' or 'the Site', interchangeably) using any of the forms that are included in it, and by the use of any services that we offer. The data is stored in a file to be processed by electronic or other means, for the purposes specified below, owned by ProyectoTravelers, S.L.U. (hereinafter ProyectoTravelers), with CIFB76171388 and located in Cl. Sao Paulo 6, office 131, 35008 Las Palmas de Gran Canaria (Las Palmas).

### Data we collect and purposes

The personal information we collect and the purposes for which we do it are as follows:

- a) If you write to us through any means of contact, including the form, we will use the information you provide us (name and email) to address your questions, feedback, comments, or, in general, handle your request and provide adequate information.
- b) If you are a professional in the tourism sector and you are a dedicated organiser of trips and you wish to register at GuideMyDream as to keep abreast of the latest news on the Website and receive information, we will need your name and email address to process your registration. You also must provide some additional information to issue invoices and to provide Travelers with sufficient information.
- c) When you decide to undertake a tour through GuideMyDream we will ask you, not only for details that identify you (name, email address, physical address, telephone number, etc.) so as to resolve as soon as possible any problems, but also for certain details necessary for processing respective payments (data about your credit card or your bank account, etc).

In this case, note that your data will also be collected by the Guide, who will also be considered responsible for processing them. In principle, it will use your data to provide the services you have hired and will inform you of any other purpose of use.

- d) To subscribe to our newsletter and to ensure that we can send on time it to you, we will need your name and email address.
- e) When applying to receive feed via RSS from the blog of GuideMyDream, we will need your email address.

## **Advertising**

In addition, unless you specify otherwise, by accepting this Privacy Statement, you consent receiving commercial communications from us or third parties related to ProyectoTravelers by any means, including emails.

You can configure the reception of these communications through the options we have provided in those communications, or you can send an email indicating these to [admin@guidemydream.com](mailto:admin@guidemydream.com)

## **Cookies**

Access to and web browsing onto GuideMyDream involves the placement of proprietary and third party cookies in the computer equipment that you use for accessing it. By clicking [here](#) you can see our Cookie Policy.

## **Disclosure and transference of data**

When you have made a reservation through GuideMyDream we need to disclose your data to registered GuideMyDream Guides who might be domestic or foreign, natural or legal persons that manage and organize the trips you have chosen. Acceptance of this Privacy Policy means that you grant your consent to such transfer, whether it be at a national, EU or international level.

You can object to this assignment at any time by writing to [admin@guidemydream.com](mailto:admin@guidemydream.com) but this will be construed as a cancellation of your booking, shall apply the terms establishing in the Terms and Conditions of Booking at GuideMyDream.

## **Your rights**

At any time you can exercise your rights of access, rectification, cancellation and / or opposition to any points by writing to the above address or [admin@guidemydream.com](mailto:admin@guidemydream.com), attaching a copy of your ID or official document in order to verify your identity and to ensure that we protect your data by preventing unauthorised parties from accessing them.

## **Language**

The language applicable to this Privacy Policy is Spanish. The existence of versions of the same foreign language is solely with a view to improving the user's understanding. This Privacy Policy is always governed by the [version in Spanish](#).

In the event of a contradiction, the Spanish version shall prevail.

Please feel free to write to [admin@guidemydream.com](mailto:admin@guidemydream.com) if you have any doubts, questions or suggestions.